



Windy Hill Utility Co. LLC  
P.O. Box 701201  
San Antonio, TX 78270  
(512) 596 - 5599

November 1, 2019

Re: Rate Increase effective January 2020

Dear Estates of Windy Hill Community Residents;

Windy Hill Utility was approved by the Public Utility Commission of Texas at its inception to collect a monthly wastewater treatment fee of \$72.00/month + 1% TCEQ Tax. The tariff is available to view and download on our website under the 'Customer Service' page. Initially, a temporary discount was provided to the community at the current rate of \$60.00, however, WHU has found the discount will need to be discontinued due to the rising costs of water and Utility operations. To assist with this transition, the rate will be graduated between two installments:

Effective Date	New Monthly Charge	Old Monthly Charge
January 1 <sup>st</sup> , 2020	\$ 65.00	\$ 60.00
June 1 <sup>st</sup> , 2020	\$ 72.00	\$ 65.00

This notice also serves as a reminder to **NOT** flush anything down the commode that is not toilet paper, including flushable wipes and paper towels. We have been seeing an influx of trash bags, wipes and diapers at the WWTP and it puts the community and environment at risk of overflowing the plant. Please remember to only flush toilet paper down the toilet and to avoid draining fats and oils down the kitchen sink. Please refer to Prohibited Wastes, Exhibit A, of your sewer service agreement for further details.

We hope the graduated increases will ease the burden of the changes in your monthly bill. We appreciate your business and value you as our customer. We look forward to serving your current and future wastewater needs as a growing community.

Sincerely,

Windy Hill Utility  
Customer Service Management